

Dental Unit Waterline Testing Service Instructions

1. Place refrigerant pack in the styrofoam lid and place in **freezer overnight**.
2. **Flush waterlines** for a minimum of 2 minutes before taking samples.
Sampling should always be conducted just prior to any scheduled waterline maintenance or treatment.
Samples must be shipped **on Monday, Tuesday, and Wednesday** only. Do not ship samples on any day preceding a holiday.
3. **Collect DUWL samples** using sterile collection vials. Fill vials to approximately $\frac{3}{4}$ full. Do not touch the outlet of the waterline or the interior of the collection vial. Note: The collection tubes contain a dehydrated chlorine neutralizer which is visible in the bottom of the vial.
4. **Label each** DUWL sample. Use a permanent marker or the labels provided. Indicate the sample location and the type. I.e. Operator 3, air/water syringe (Op3, a/w).
5. **Complete sample submission form** and return with samples.
6. Place the **frozen** refrigerant pack with the water samples in the styrofoam shipper. Place the styrofoam shipper in mailer box.
7. Complete US Express Mail shipping label and affix to box.
8. US Express Mail can be picked up by your US Post Office mail carrier or delivered to a Post Office. ***It must be picked up or delivered the same day the samples are taken, and sent overnight.***
9. If you have any questions, please call customer service at 800-819-3336. Results will be faxed or e-mailed after 7 days of incubation.

